



HOUSE RULES

To make sure that you will have a pleasant stay and to prevent any misunderstanding, please read the house rules. When you confirm a reservation it is implied that you are familiar and agree with them, and that you will fully adhere to them. Violation of house rules can result in the cancellation of the reservation, and charging the full amount of the price of the accommodation regardless of the shorter stay.

- On the day of booking the guests have to give to provide the owners with a copy of their identification documents (passport or ID). Bookings will only be accepted once ID's have been validated.
- The owners' representative is available to the guests during their stay for any information and assistance they may need. In case of any complaint about the quality of the accommodation we advise the guests to contact the representative.
- The guests are responsible for the cleanness of the villa during their stay. The owners are not required to clean and tidy up, or to take out the garbage during the whole stay of the clients. Cleaning at the end of the stay will be charged to the guests. If additional cleaning is required this can be arranged at a fee.
- The owners do not have the obligation to provide kitchen cloth, toilet paper, cleaning products and detergent.
- The guests are obliged to take care of their personal things and valuables left in the accommodation. The owners will not be responsible in case of any disappearance, always close the doors and windows when you go out.
- The owners do not have the right to enter in the rented accommodation during the absence of the guests, except to stop damages or a danger occurring in the accommodation. If the owners have any reason to believe that house rules are violated, the guests have to let them enter in the accommodation in order to check the situation.
- Pets are NOT allowed.
- Smoking is NOT permitted inside the property.
- It is NOT allowed to bring any weapon, inflammable or explosive substances into the villa. As well any cooking and electrical appliances are not allowed without the agreement of the owners.
- No glassware is permitted in the pool/outdoor areas. Unbreakable glasses/plates are supplied for these areas.
- The guests are kindly asked to take care of the accommodation and its furniture situated inside and outside of it. The guests are not allowed to move the furniture or to transport it to another accommodation, outside or to the beach (the kitchen chairs to the terrace, cutlery to another accommodation unit, towels or blankets to the beach, deck chairs from the swimming pool to the beach...).



- In the event of high winds, do NOT use the parasols.
- When the guests leave the accommodation they have the obligation to close the parasols, switch off the lights and electrical appliances, close the water. As well the guests are asked while they are outside not to leave the air-conditioning on if it is not necessary, and to close doors and windows while it is in use. It is forbidden to throw waste in the toilets or in any other place not predicted for this purpose like outside the house or in its vicinity.
- It is strictly forbidden that any person other than the guests stay inside or outside the accommodation. If any other person than the ones declared at the moment of the reservation are present in the accommodation, the owners have the right to cancel the reservation of all the guests.
- Water and electricity consumption will be calculated on the day of departure and costs deducted from the deposit. The remaining deposit amount will be refunded to the guests after departure only if they leave the accommodation in the same status as they found it. Guests who intentionally or accidentally damage the property, will have to reimburse the full amount of the occurred damage. Costs of damages will be withheld from the deposit.
- On the day of departure the guests have to leave the accommodation the latest at 10:00. The guests have the obligation to leave the accommodation in the same condition as they found it, tidy and undamaged.
- The guests are requested not to disturb the peace of neighbours from 22:00 to 8:00.
- The owners can put an end to the reservation of the guests who do not respect house rules. In this case the guests will be charged for the entire amount of the reservation, regardless the shorter stay.
- When starting to use the accommodation it is assumed that the guests are familiar with the house rules and that they agree with their conditions and obligations. Any problem that cannot be solved on the spot with the owners' representative will involve the intervention of the police. Complaints will be considered only if reported during the stay. Subsequent complaints will not be considered.